

WHAT IS TENDERING IN HOME CONSTRUCTION?





JOB. DONE.

As a residential home builder, you're no doubt familiar with the two main approaches to home construction: designbuild and design-bid-build.



Many builders prefer the upfront involvement that comes with the design-build approach. In this model, builders and remodelers work with architects and designers to plan a home project. The builder typically has a say in the design of the plans used in a home construction project from the very beginning. However, this approach is problematic in a competitive housing market where builders have to be open to working with less upfront involvement.

Alternatively, for projects that use the design-bid-build approach, the builder typically becomes involved in a home project after the design and plans are complete.

In design-bid-build, the builder wins a job by submitting a successful response to a customer's request. The request is made based on completed plans through a formal offer that kicks off what is called the tendering process.

Because participating in home building tenders greatly expands opportunities for new business, let's cover the basics and discover how you can use tendering to grow your business.



How the tendering process works

Most likely you've come across tenders if you've done work for a public agency or any other type of government organization. Typically, federal, state or local law requires tender offers be made public so as many qualified builders as possible can respond with a project proposal.



Request for Proposal

[ri-'kwest fər prə-'pō-zəl]

A business document that announces a project, describes it, and solicits bids from qualified contractors to complete it.

Tendering for home construction works the same way. A homeowner requests and receives a price for a specific scope of their home from a set of home builders. Tendering ensures fair competition among qualified home builders working from a shared set of criteria.



The process begins with an <u>invitation from the homeowner's</u> legal representative to participate in a tendering. It's like getting an invite to a party, but the invitation goes by many names:

• Invitation to Bid (ITB)

- Request for Proposal (RFP)
- Invitation to Tender (ITT)
- Request for Qualifications/Quote (RFQ)

2 The documents

The key to any successful tender depends on accurate documentation, which outlines the scope of home project.

Just what are we building? Is the house one story? A big deck in the back?

You get the idea.



A complete tender package should include:

- A formal letter of invitation
- Site details (address and location, utility availability, legal description)
- Draft contract with specific conditions and amendments
- Design specifications and plans

Remember: It's critical as a pro builder that you work with final plans. Only with final plans can you be sure your tender reply is accurate and complete. You want no surprises once a project is under way.

Major alterations to project plans either end up costing you money to cover additional expense or require your customer to approve change orders to cover those expenses. Typically, change orders alter not only the overall cost but also the schedule and completion date. You need to communicate those impacts clearly and in a timely fashion.





As a home construction pro, it's critical to ask the homeowner the right questions to clarify the information contained in the tender documentation. In fact, by asking detailed questions, you demonstrate the experience and professionalism that makes you <u>stand out above competitors</u>.

Don't hesitate to raise an issue with the design that went unnoticed by the homeowner's designer or architect. This is an excellent way to show a homeowner you're on their side.

If unsure where to start, begin with clarifying the basics:

- Do the plans follow all local and recent zoning or HOA requirements?
- Have proper soil studies of the building site been completed?
 - Is the foundation's design suitable for the site?
 - Will there be a septic system?
 - Can the site support the septic design?
- Is there proper electric utility service in the area during construction?
- Do specifications consider the latest advances in materials and energy efficiency?



Builders and remodelers submit competitive responses, or bids, to the homeowner that include pricing estimates for materials and labor. These estimates are contained in a formal quote you provide along with other documents such as:

- An initial construction schedule broken out by phases and tasks
- Material and labor procurement procedures
- Demonstration of skill the procedures and quality control you follow

- Key project personnel
- Builder management
- Prior experience and references



PROFIT MARGIN

Remember: Don't under value your services just to submit the lowest bid.

Your estimates for labor and materials need to include markup to cover your overhead expenses.

Replying to a tender that fails to include proper markup for your indirect costs will end up costing you money in the long run. For full details on this, refer to this "<u>How Preconstruction</u> <u>Works for You</u>" eBook.



Very often, your experience leads you to submit a tender response that either incudes additions not requested by the homeowner or qualifications that the homeowner would need to agree before you begin work. These conditions can be handled a number of ways.

Variant bid – Typically submitted as an alternative proposal that includes a list of materials and processes not listed in the tender specifications. Builders often include a variant bid to arrive at a lower project cost. However, they're typically only accepted if stipulated as an option in the original tender documents.

Tip: When pricing materials and labor, be certain you're using the latest available information. <u>Material and labor pricing obtained from trusted online sources</u> of information help you submit an accurate bid.

Qualified tenders – A builder will submit a qualified tender to include statements intended to limit a builder's liability. You usually want to cover situations where you cannot or will not provide a set of services called for in the original tender documents.





After reviewing the submitted tenders, the homeowner selects their preferred builder & their bid. The submitted bid serves as the basis for a formal offer to the homeowner from the builder. From there, a contract is negotiated.

Once any changes to the original tender are finalized, a contract is signed by both parties and the tendering process concludes.

How to win more home construction tenders

In most tendering opportunities, builders and contractors are competing based on experience and price. Anything contractors do to reduce their project costs will make their tenders more competitive.

Many builders have turned to <u>construction estimating</u> <u>software</u> to make their tendering offers more efficient and more competitive. Construction estimating and management software keeps you updated with the latest pricing and labor costs to help you quote fair, competitive prices in any tendering situation.

The right software can significantly improve the time it takes you to respond to a tendering request, as estimating becomes a faster, more fluid process. Digital tools and plans can make your **estimating process up to 5X faster** than using paper and pencil to calculate materials and labor.

With software, you also can quickly move from preconstruction estimating and quoting to project management and scheduling by working with the same set of tasks that you outlined in your original bid.

Software best suited for tendering are SaaS (Software as a Service) platforms that offer <u>a low annual price</u> that can be paid in monthly installments or annually, for a discount. The best SaaS platforms include all the features you need from start to finish, <u>such as ma-</u> <u>terial takeoffs</u> and <u>estimate costings</u>, professional <u>quoting</u>, documentation storage, online <u>customer communica-</u> <u>tion</u>, live material and labor pricing based on where your project is located, <u>easy</u> <u>project scheduling</u>, and <u>cost tracking</u>.

The right software should be available to fit your builder lifestyle. It should be cloud-based, so you can manage your project estimates or active builds from your smartphone, tablet or laptop, from anywhere you have Wi-Fi. This is perfect for builders who want to <u>remotely connect to their subcontractors</u> via daily logs. Finally, the best software also <u>integrates with familiar accounting</u> <u>software</u>, like Quickbooks, to simplify your budgeting and <u>invoicing</u>.

What's next?

Responding to more homeowner tenders is a perfect way to grow your business, and finding the right construction estimating software to help you is a good way for both you and the homeowner to stay connected during every phase of the project.

What to learn more?

Book a demo with a member of the Buildxact team today.

BOOK A DEMO



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